



TERSOMR® WORRY-FREE QUALITY ASSURANCE WARRANTY FOR WATERLOGGED SHOWER™ ESSENTIAL & NEW SHOWER PREVENTIVE

TERSOMR® stands behind our **Prestige Solution Systems**, creating a barrier to block water and impurities from accessing the shower's substrate, which is our foundational belief in quality and craftsmanship that goes above and beyond the established industry standards.

TERSOMR® will address the current structural movement in the shower floor perimeters and corners. Based on our experience, once showers have entirely settled, our systems permanently neutralize the ongoing structural settling damage and the usual water infiltration under the tiles.

We can only guarantee our service satisfaction to the structure we wholly fixed. However, over time other structural parts may eventually need repairs.

WARRANTY TERMS: The Lifetime Warranty only applies when you, the homeowner or property manager, maintain/service the shower every two (2) years by TERSOMR®.

It is essential for you, the homeowner or property manager, to service your shower using our Preserve Solution System: purifying and applying sealer every two (2) years to preserve the shower's surface and integrity. Additionally, we recommend following the shower surface care recommendations. Followed by proper recommended maintenance/service, you must know that TERSOMR® will guarantee the shower's repairs for a lifetime after completion of either one of the **TERSOMR® ESSENTIAL or PREVENTIVE Prestige Solution Systems**.

Our main goal is to provide our clients a world-class experience in using natural stone and porcelain in shower structures by establishing trust and guaranteeing your investment in New York City and North Jersey.

Please note: We cannot be responsible for normal surface wear and tear, wrong usage of household cleaning products, accidental chemical spills, dropping of sharp, heavy objects, ongoing structural settling movements, vibrations/earthquakes, etc.

I understand all of the information contained in this warranty agreement:

Name:

Signature:

Date:

