



TERSOMR® SHOWER ENCLOSURE LEAKS REPAIR WARRANTY

Marble, Natural Stone, and Porcelain

PLEASE NOTE: IF THERE ARE ANY ADDITIONAL SLOW LEAKS RELATED TO PLUMBING BEHIND WALLS WHEN WATER IS ON, OUR PROCESS WILL NOT RESOLVE THEM.

TERSOMR® will resolve the water infiltration under the substrate that causes showers to leak outside the protective liner; we can only warranty porcelain and stone leak repairs.

TERSOMR® will warranty the stone or porcelain shower leak repairs for two (2) years from the date of completion. TERSOMR® solutions are implemented after a professional licensed plumber has assessed the shower, which has determined no plumbing-related leaks are present.

We can only guarantee our service satisfaction to the structure we wholly fixed. However, over time other structural parts may eventually need repairs.

WARRANTY TERMS: The two (2) years Leaks Repair Warranty can be extended to a Lifetime Warranty and will only apply when you, the homeowner or property manager, maintain/service the shower every two (2) years by TERSOMR®.

It is essential for you, the homeowner or property manager, to maintain/service your shower using our **Preserve Solution System**: purifying and applying sealer every two (2) years to preserve the shower's surface and integrity. Additionally, we recommend following the shower surface care recommendations.

Our main goal is to provide our clients a world-class experience in using natural stone and porcelain in shower structures by establishing trust and guaranteeing your investment in New York City and North Jersey.

Please note: We cannot be responsible for normal surface wear and tear, wrong usage of household cleaning products, accidental chemical spills, dropping of sharp, heavy objects, ongoing structural settling movements, vibrations/earthquakes, etc.

I understand all of the information contained in this warranty agreement:

Name:

Signature:

Date:

