



TERSOMR® SHOWER ENCLOSURE LEAKS REPAIR WARRANTY

Marble, Natural Stone, and Porcelain

PLEASE NOTE: IF THERE ARE ANY ADDITIONAL SLOW LEAKS RELATED TO PLUMBING BEHIND WALLS WHEN WATER IS TURNED ON, OUR PROCESS WILL NOT RESOLVE THEM.

TERSOMR® will resolve the water infiltration under the substrate that causes showers to leak outside the protective liner, we can only warranty porcelain and stone leak repairs.

TERSOMR® will warranty the stone or porcelain shower leak repairs for two (2) years from the date repairs are completed. However, our solutions will only be implemented after showers have been assessed by a professional licensed plumber which has determined no plumbing related leaks have been found.

We can only guarantee our service satisfaction to the structure we completely fixed. However, overtime other structural parts may eventually need repairs. It is essential for homeowners to service the shower by purifying and applying sealer every two to three years to preserve the shower's surface. We recommend our Preserve Solution System. Additionally, we recommend to follow the shower surface care recommendations.

Our main goal is to provide clients a world-class experience in the usage of natural stone and porcelain in shower structures by establishing trust and warranty the investment on the services in New York City, North Jersey, and The Triangle, NC.

Cordially Issued by:

Juan G. Flores
President & CEO